



# Estimate Review Services



HMI audits the scope of work and costs on thousands of emergency tree removal claims each year as a valuable component of our **Emergency Tree Removal Program**. Clients often request that HMI conduct third-party estimate reviews of tree removal costs submitted by companies that are not part of HMI's Authorized Member Network (Network). These efforts have been instrumental in providing insurers with the confidence to accurately adjust tree removal claims and ask for revisions, if warranted.

## How Our Services Work

For the past two decades, HMI has been the industry's most comprehensive resource for professional tree care specialists. This extensive experience includes a nationwide network of experts who assess reasonable costs for emergency tree removal work.

In many cases, HMI's consulting team can provide a cost-effective desk review based on photos, work description, and costs submitted. When necessary, arborist-estimators from the HMI Network will be used to evaluate submitted costs. Every arborist in this process is an active practitioner with at least 10 years of experience. In extreme cases, HMI can conduct on-site inspections if a physical analysis of local conditions is needed to establish reasonable costs.

Following this analysis, you will receive a written report that summarizes findings and compares the submitted costs with what HMI would expect from professional tree crews under the circumstances. If requested, HMI can also address responses to the findings received from tree removal contractors and interview them to clarify scope of work and their labor and equipment costs incurred on a particular project.

## What Our Services Cost

HMI provides an estimate of total costs before accepting any assignment. Billed at the rate of \$450 for the first hour, minimum. \$325/hour thereafter (billed in ¼-hour increments).

## Submit A Request

Please provide the following information to:  
[claims@HMIadvantage.com](mailto:claims@HMIadvantage.com)

- Your contact information.
- Bill-to information for invoice submission.
- Claim number and property address.
- Invoice or estimate documenting all costs submitted by the tree removal contractor.
- All photos submitted by the tree-removal contractor, or otherwise available, showing the work estimated or performed.
- Copies of any correspondence between you and the tree removal contractor regarding costs submitted.
- Contact information for the client and/or tree removal contractor if you would like HMI to engage with them during the review.

REV: 4.24.25

**[HMIAdvantage.com](https://www.HMIAdvantage.com)**

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