



EMERGENCY Tree Removal Program

HMI offers a national network of credentialed tree care and green industry professionals with extensive experience responding to damage caused by weather events and catastrophes. Insurance carriers often rely on our expert Emergency Tree Removal Program, which is recognized as the leading resource for high-quality services designed to meet the needs of property insurance adjusters and their clients.

The HMI Standard of Excellence

HMI has assisted on more than 70,000 property claims involving damage to outdoor property of all types to become the industry's most respected provider of emergency response and claims support.

Our Authorized Member Network (Network) is ready to help on a wide range of insurance claims for weather-related property damage to residential and commercial landscapes that feature trees, shrubs, turf, irrigation systems, hardscapes, and more.

Providing Clients with Expert Quality

- Customer Service
- Workmanship
- Professionalism
- Issues Resolution
- Pricing

We're Always Ready to Help

24/7 Emergency Claim Support
claims@hmiadvantage.com
877.406.3232

The HMI Advantage

Expertise

HMI offers a highly trained corporate team skilled at managing complex emergency tree removal claims. From the initial emergency response to managing site inspections to auditing submitted costs for accuracy, HMI is uniquely qualified to eliminate the frustration and guesswork that can accompany tree removal.

Scale

The HMI Network consists of thousands of professional tree care crews and certified arborists. These professionals are ready to deploy following catastrophic events. Based on your needs, HMI will mobilize quickly to scale up or down with local resources.

Resources

HMI's Tree Removal Cost Guide has become the industry standard for gauging reasonable costs for professional tree removal completed by the Network. We offer training on how to use the guide as well as free continuing education for insurers on best practices when adjusting tree-related claims.

Quality

Our Network includes credentialed arborists skilled at accurately assessing project scope and costs, and providing insureds with the highest level of customer service. Crews are fully insured, trained, and professional at their craft.