



# The Quality Standard for Claims Support Services



**North America's most trusted resource for  
consulting expertise on outdoor property.**

Certified Arborists | Agronomists | Landscapers | Horticulturists  
Water, Soil & Construction Engineers | Professional Tree Care Companies

## The HMI Advantage

HMI has assisted on more than 70,000 claims involving outdoor damage of all types, at a wide range of residential and commercial properties across North America and the Caribbean, and has become the industry's most respected resource for emergency response and consultative services.

Trust the team with the most experience.

## Claims Support for Damage to Outdoor Property

HMI offers a national network of ISA certified arborists and landscape experts who provide world-class consulting services to support insurers and their clients' property damage to trees, shrubs, turf, golf course features, irrigation systems, hardscapes, and more.

### Estimate Review Services

Rely on HMI experts to analyze the scope and costs associated with outdoor property claims.

### Post-Loss Inspections

Receive timely loss assessments to ensure accurate setting of reserves and expeditious claims resolution.

### Replacement Cost Database

Access HMI's database of over 1 million wholesale prices on trees and shrubs.



# Experts in Outdoor Property

Benefit from HMI's team of credentialed experts to ensure high quality service and fair pricing across a wide range of claims. HMI serves the needs of insurers with consultative services to support property claims, liability claims, subrogation analysis, and large commercial losses involving outdoor property of any kind.

## Consulting Services

- Cost Control Management
- Cause of Loss Analysis
- Repair & Replacement Estimates
- Risk Management
- Litigation Support
- Subrogation

## Loss Expertise

- Contamination
- Construction Deficiencies
- Erosion & Water
- Fire
- Flood
- Freeze
- Mechanical
- Snow & Ice
- Theft
- Trespass
- Vandalism
- Wind

## Property Expertise

- Agricultural
- Campuses
- Cemeteries
- HOAs
- Golf Courses
- Municipalities
- Nurseries
- Residential
- Resorts & Hotels
- Retail
- Sports Facilities
- Vineyards

